## MEMORANDUM

12 June 2009

TO: Richard Bowers, Fire Chief, Fire and Rescue Services

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: Follow-up steps outlined in 12 June 2009 CountyStat meeting

## The following items were identified for follow up during the 12 June 2009 CountyStat meeting:

1. Create a system to determine and track causes for fires that are not confined to the room of origin in order to develop appropriate responses that improve performance.

Responsible party: Fire and Rescue Services (FRS)

Other parties involved: CountyStat

Deadline: 1 September 2009

2. Include average response time in reporting for Headline Measure 2.

Responsible party: FRS

Other parties involved: 1 July 2009

3. Explore how mapping incident location can help with recommendations for how to change or add additional fire stations. In particular, focus on how this practice will impact Headline Measures of response time and fires confined to room of origin.

Responsible party: FRS

Other parties involved: CountyStat

Deadline: 1 September 2009

4. Report on EMS Headline Measure 6 data by start of 2010 fiscal year. Look to include EMS service for stroke patients in future iterations of Headline Measure 6.

Responsible party: FRS

Other parties involved: CountyStat Deadline: 1 July 2009

5. Benchmark County fire death rates to comparable counties.

Responsible party: CountyStat
Deadline: 1 August 2009

6. Adjust overtime headline measure to track a variable that is more accessible to the public.

Responsible party: CountyStat Deadline: 1 July 2009

cc: Timothy Firestine, Chief Administrative Officer

Fariba Kassiri, Assistant Chief Administrative Officer